

HOUSE RULES

1. The hostel expects the correct behaviour of its guests, including compliance with the norms and suitable decorum in all parts of the building.
2. Guests are not allowed to bring alcohol into the hostels or drink any type of alcohol bought from outside. Any guests found with alcohol from elsewhere may be fined €50.00
3. It is prohibited to be in possession, distribute and/or consume alcoholic drinks or drugs. Any guest found using or distributing drugs in the building will be fined 250 EUR and asked to leave the premises immediately. No refund will be offered.
4. The use of strong or abusive language to a guest, member of the public, staff or management will not be tolerated. Intimidating/aggressive body language/behaviour to any of the above is equally unacceptable.
5. Parties or reunions are not permitted in the rooms. Customers have at their disposal the communal areas: bar, lounges, terrace, etc to socialize during established times.
6. No consumption of food or drinks is allowed inside the rooms. Any items of food or drinks can be taken away from the rooms.
7. Vandalism is a serious offence. Guests who commit any kind of deliberate damage could be expelled from the hostel or fined. Guests will be expected to reimburse any damages caused by inappropriate behaviour during their stay. We reserve the right to end the groups stay before the official check-out time and ask them to leave our premises without any refund of either the accommodation cost or the deposit left upon arrival.
8. We reserve the right to fine guests the necessary amount to cover all damages caused by the group (including refunds to other guests who have been affected by the group's behaviour, if the group brings alcohol or drugs into the premises, behaves inappropriately, vandalizes, or if management receives complaints from other guests about them).
9. Please make sure guests have adequate travel insurance. We cannot take responsibility for any lost or stolen property.
10. Any disturbance caused to another guest or neighbours by shouting, singing or listening to music inside the property/outside the building, or running around corridors inside the hostel is forbidden at all times.
11. Rooms that are left in such a state that incurs in additional housekeeping costs, will be fined.

12. Check-out is at 11h00. If you leave later than 11h00 or you do not return your key, we reserve the right to keep the deposit or part of it.
13. Luggage room is limited to current availability. We cannot guarantee any storage space for groups or their luggage on the day of departure.
14. If the group refuses to follow the rules and does not agree to pay the fine or leave the premises when requested by the Direction of the hostel, we reserve the right to call the Police for assistance.

LATROUPE MANAGEMENT

I, _____ am responsible for this group
_____ with passport number
_____ from (country) _____.

Telephone number _____

Email _____

I personally testify that my group will respect the behaviour rules and regulations of the hostel and I know and understand the previously stated rules.

Signature: